- 1 HB318
- 2 216991-4
- 3 By Representatives Isbell, Reynolds, Whitt and Moore (P)
- 4 RFD: Commerce and Small Business
- 5 First Read: 09-FEB-22

2 ENROLLED, An Act,

Relating to online marketplaces; to require certain disclosures to be made by high-volume third-party sellers of certain consumer products on online marketplaces; and to provide for civil remedies.

BE IT ENACTED BY THE LEGISLATURE OF ALABAMA:

Section 1. As used in this act, the following terms shall have the following meanings:

- (1) CONSUMER PRODUCT. Any tangible personal property that is distributed in commerce and that is normally used for personal, family, or household purposes, including, but not limited to, any property intended to be attached to or installed in any real property without regard to whether it is attached or installed.
- (2) HIGH-VOLUME THIRD-PARTY SELLER. A participant in an online marketplace that is a third-party seller and, in any continuous 12-month period during the previous 24 months, that has entered into 200 or more discrete sales or transactions of new or unused consumer products of an aggregate total of five thousand dollars (\$5,000) or more in gross revenue in this state made through the online marketplace and for which payment was processed by the online marketplace or through a third party.

| L | (3) ONLINE MARKETPLACE. Any person or entity that |
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| 2 | operates a consumer-directed electronically based or accessed |
| 3 | platform that does all of the following: |

- a. Includes features that allow for, facilitate, or enable third-party sellers to engage in the sale, purchase, payment, storage, shipment, or delivery of a consumer product within this state.
 - b. Is used by one or more third-party sellers.
- c. Has a contractual or similar relationship with consumers governing their use of the platform to purchase consumer products.
- (4) SELLER. A person who sells, offers to sell, or contracts to sell a consumer product through an online marketplace's platform.
- (5) THIRD-PARTY SELLER. Any seller, independent of an online marketplace, that sells, offers to sell, or contracts to sell a consumer product in this state through an online marketplace. The term does not include, with respect to an online marketplace, any of the following:
- a. A seller that operates the online marketplace's platform.
 - b. A business entity that has all of the following:
- 1. Made available to the general public the entity's name, business address, and working contact information.

| L | 2. An ongoing contractual relationship with the |
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| 2 | online marketplace to provide the online marketplace with the |
| 3 | manufacture, distribution, wholesaling, or fulfillment of |
| 1 | shipments of consumer products. |

- 3. Provided to the online marketplace the identity information required under Section 2(a) that has been verified in accordance with Section 2(d).
- (6) VERIFY. To confirm information and documents provided to an online marketplace, pursuant to this act, through the use of one or more methods that enable an online marketplace to reliably determine that any information and documents provided are valid, correspond to the seller or an individual acting on the seller's behalf, are not misappropriated, and are not falsified.

Section 2. (a) An online marketplace shall require any high-volume third-party seller on its platform, not later than 10 days after qualifying as such, to provide all of the following information to the online marketplace:

(1) A bank account number or, if the high-volume third-party seller does not have a bank account, the name of the payee for payments issued by the online marketplace to the high-volume third-party seller. This information may be provided by the high-volume third-party seller to the online marketplace or to a third party contracted by the online marketplace to maintain the information; provided, however,

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| 1 | that | the | onl | ine | market | place | ens | sures | that | it | can | obtain | the |
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| 2 | infor | rmati | on | on | demand | from | the | third | part | | | | |

- 3 (2) Contact information, which shall include either 4 of the following:
- 5 a. If the high-volume third-party seller is an 6 individual, the individual's name.
- b. If the high-volume third-party seller is not an
 individual, either of the following:
- 1. A copy of a valid government issued

 identification for an individual acting on behalf of a seller

 that includes the individual's name.
- 2. A copy of a valid government issued record or tax document that includes the business name and physical address of the high-volume third-party seller.

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- (3) A business tax identification number or, if the high-volume third-party seller does not have a business tax identification number, a taxpayer identification number.
- (4) A current working email address and telephone number for the high-volume third-party seller.
- (b) An online marketplace shall do both of the following for each high-volume third-party seller on its platform:
- 23 (1) Periodically, but not less than annually,
 24 provide notification of the requirement to keep current the
 25 information required under subsection (a).

| 1 | (2) Require the high-volume third-party seller, not |
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| 2 | later than 10 days after receiving the notice provided under |
| 3 | subdivision (1), to submit electronic certification of either |
| 4 | of the following: |

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- a. That there have been changes to the information required to be provided under subsection (a). If there have been changes to the information required to be provided, the high-volume third-party seller shall update the information in its certified response.
- b. That there have been no changes to the information required to be provided under subsection (a).
- (c) In the event that a high-volume third-party seller does not provide the information or certification required under subsection (a) or (b), the online marketplace, after providing the seller with written or electronic notice and an opportunity to provide the information or certification not later than 10 days after the issuance of the notice, shall suspend any future sales activity of the seller until the seller provides the required information or certification.
- (d)(1) An online marketplace shall verify both of the following:
- a. The information and documents required to be provided under subsection (a) have been received not later than 10 days after receipt of notification under subdivision (b) (1).

| 1 | b. Any change in the information or to the documents |
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| 2 | have been received not later than 10 days after being notified |
| 3 | of the change by a high-volume third-party seller under |
| 4 | subsection (b). |

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- (2) If a high-volume third-party seller provides a copy of a valid government issued tax document, any information contained within the tax document shall be presumed to be verified as of the date the document was issued.
- Section 3. (a) Except as provided in subsection (b), an online marketplace shall require any high-volume third-party seller with an aggregate total of twenty thousand dollars (\$20,000) or more in annual gross revenues on its platform to provide to the online marketplace and disclose to consumers in a clear and conspicuous manner all of the following identity information:
- (1) The full name of the high-volume third-party seller, including the company name or the name by which the seller or company operates on the online marketplace.
- (2) The physical address of the high-volume third-party seller.
- (3) Contact information for the high-volume third-party seller that will allow for direct unhindered communication with the seller by consumers of the online marketplace, including one or more of the following:

| a. | Α | current | working | tele | phone | number. |
|----|---|---------|---------|------|-------|---------|
| | | | | | | |

- b. A current working email address.
- c. Other means of direct electronic messaging, which may be provided by the online marketplace; provided, however, that the requirements of this paragraph shall not prohibit the online marketplace from preventing actual fraud, abuse, or spam through the communication.
 - (4) Whether the high-volume third-party seller used a different seller to supply the product to the consumer upon purchase and, upon the request of an authenticated purchaser, the information described in subdivisions (1) through (3) relating to the different seller that is different than the high-volume third-party seller listed on the product listing page prior to purchase. The identity information of the different seller shall be provided on the product listing page, directly, via hyperlink, or, after the purchase is finalized, in the order confirmation message or other document or communication made to a consumer and in the consumer's account transaction history.
 - (b) Upon the request of a high-volume third-party seller, an online marketplace may provide for partial disclosure of the identity information required under subsection (a) if the high-volume third-party seller certifies to the online marketplace that any of the following apply:

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| 1 | (1) The seller does not have a business address and |
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| 2 | only has a residential street address, or has a combined |
| 3 | business and residential address. If this subdivision is |
| 4 | applicable, the online marketplace shall do both of the |
| 5 | following: |

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- a. Disclose only the country and, if applicable, the city and state in which the seller resides.
- b. Inform consumers that there is no business address available for the high-volume third-party seller and that consumer inquiries should be submitted to the seller by telephone, email, or other means of electronic messaging provided to the seller by the online marketplace.
- (2) The seller is a business that has a physical address for product returns. If this subdivision is applicable, the online marketplace shall disclose the seller's physical address for product returns.
- (3) The seller does not have a telephone number other than a personal telephone number. If this subdivision is applicable, the online marketplace shall inform consumers that there is no telephone number available for the seller and that consumer inquiries should be submitted to the seller's email address or other means of electronic messaging provided to the seller by the online marketplace.
- (c) (1) Subject to subdivision (3), an online marketplace shall suspend any future sales activity of a

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| 1 | high-volum | me thi | rd-party | seller | if | the | online | marketplace |
|---|------------|---------|----------|--------|-----|------|--------|-------------|
| 2 | becomes av | ware of | either | of the | fol | llow | ing: | |

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- a. That the high-volume third-party seller has made a false representation to the online marketplace in order to justify the provision of a partial disclosure of the identity information under subsection (b).
- b. That the high-volume third-party seller that has requested and received a provision for a partial disclosure has not provided responsive answers within a reasonable time frame to consumer inquiries submitted to the seller by telephone, email, or other means of electronic messaging provided to the seller by the online marketplace.
- (2) Prior to any suspension under this subsection, the online marketplace shall provide the high-volume third-party seller with written or electronic notice and an opportunity to respond not later than 10 days after the issuance of the notice.
- (3) A high-volume third-party seller may avoid suspension under this subsection by consenting to the disclosure of the identity information required under subsection (a).
- (d) If a high-volume third-party seller does not comply with the requirements to provide and disclose information under this section, then, after providing the seller with written or electronic notice and an opportunity to

1 provide or disclose the information not later than 10 days after the issuance of the notice, the online marketplace shall suspend any future sales activities of the seller until the seller complies with the requirements.

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Section 4. An online marketplace shall disclose to consumers in a clear and conspicuous manner, on the product listing of any high-volume third-party seller, a reporting mechanism that allows for electronic and telephonic reporting of suspicious marketplace activity to the online marketplace.

Section 5. (a) Information or documents collected solely to comply with the requirements this act shall not be used for any other purpose unless required by law.

(b) An online marketplace shall implement and maintain reasonable security procedures and practices, including administrative, physical, and technical safeguards, appropriate to the nature of the data and the purposes for which the data will be used, to protect the information or documents collected to comply with the requirements of this article from unauthorized use, disclosure, access, destruction, or modification.

Section 6. (a) If the Attorney General has reason to believe that any online marketplace has violated or is violating this act and the violation affects one or more residents of this state, the Attorney General may bring a

| Τ | civil action in any appropriate court to do any of the |
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| 2 | following: |
| 3 | (1) Enjoin the violation by the defendant. |
| 4 | (2) Enforce compliance with this act. |
| 5 | (3) Obtain damages, restitution, or other |
| 6 | compensation on behalf of the residents of this state. |
| 7 | (4) Obtain other remedies permitted under state law |
| 8 | ; provided, that such remedies shall not include any remedy to |
| 9 | enjoin or limit in any way an online marketplace's |
| 10 | participation in the state Simplified Use Tax Remittance |
| 11 | Program, as defined under Section 40-23-191, Code of Alabama |
| 12 | 1975 . |
| 13 | (b) Nothing in this act shall be construed as |
| 14 | imposing any requirement, qualification, or condition for an |
| 15 | online marketplace to be eligible to participate in the state |
| 16 | Simplified Use Tax Remittance Program. |
| 17 | (b) (c) Nothing in this act shall be construed to |
| 18 | prohibit any district attorney, law enforcement officer, |
| 19 | official, or agency of this state from initiating or |
| 20 | continuing any proceeding in a court against an online |
| 21 | marketplace for a violation of any other civil law or a |
| 22 | criminal law of this state. |
| 23 | (a) A violation of any provision of this act shall |
| 24 | be actionable as a violation of the Deceptive Trade Practices |

| 1 | Act, enforceable by the Attorney General or any district |
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| 2 | attorney. |
| 3 | (b) Nothing in this act shall be construed as |
| 4 | imposing any requirement, qualification, or condition for an |
| 5 | online marketplace to be eligible to participate in the state |
| 6 | Simplified Use Tax Remittance Program, as defined under |
| 7 | Section 40-23-191, Code of Alabama 1975. |
| 8 | Section 7. This act shall become effective on the |
| 9 | first day of the third month January 1, 2023, following its |
| 10 | passage and approval by the Governor, or its otherwise |
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becoming law.

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| 4 | | Speaker of the House of Repr | resentatives |
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| 6 | 1 | President and Presiding Office | er of the Senate |
| 7 | | House of Representative | es |
| 8 9 10 | | nereby certify that the withined by the House 17-MAR-22, as | |
| 11 12 13 | | Jeff Woodard Clerk | d |
| 14 | | | _ |
| 15 | Senate | 07-APR-22 | Amended and Passed |
| 16 | House | 07-APR-22 | Concurred in Sen- ate Amendment |