- 1 HB488
- 2 192634-1
- 3 By Representatives Sells and Ingram
- 4 RFD: Transportation, Utilities and Infrastructure
- 5 First Read: 06-MAR-18

192634-1:n:03/05/2018:CMH/th LSA2018-1199 1 2 3 4 5 6 7 Under existing law, charitable organizations 8 SYNOPSIS: 9 are exempt from the Alabama Telemarketing Act. 10 This bill would provide that certain 11 portions of the Alabama Telemarketing Act relating 12 to the required disclosure of certain information 13 apply to charitable organizations. 14 This bill would require a person who 15 solicits a donation on behalf of a charitable 16 organization to disclose his or her name, the 17 organization on whose behalf he or she is 18 soliciting a donation, and the percentage of any 19 monetary donation that will actually be used for a 20 charitable purpose. 21 Amendment 621 of the Constitution of Alabama 22 of 1901, now appearing as Section 111.05 of the 23 Official Recompilation of the Constitution of 24 Alabama of 1901, as amended, prohibits a general 25 law whose purpose or effect would be to require a 26 new or increased expenditure of local funds from 27 becoming effective with regard to a local

1governmental entity without enactment by a 2/3 vote2unless: it comes within one of a number of3specified exceptions; it is approved by the4affected entity; or the Legislature appropriates5funds, or provides a local source of revenue, to6the entity for the purpose.

7 The purpose or effect of this bill would be 8 to require a new or increased expenditure of local 9 funds within the meaning of the amendment. However, 10 the bill does not require approval of a local 11 governmental entity or enactment by a 2/3 vote to 12 become effective because it comes within one of the 13 specified exceptions contained in the amendment.

A BILL

TO BE ENTITLED

AN ACT

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Relating to consumer protection; to amend Sections 8-19A-3, 8-19A-4, and 8-19A-12, Code of Alabama 1975, to require the disclosure of certain information by a person soliciting a donation on behalf of a charitable organization; and in connection therewith would have as its purpose or effect the requirement of a new or increased expenditure of local funds within the meaning of Amendment 621 of the Constitution of Alabama of 1901, now appearing as Section 111.05 of the Official Recompilation of the Constitution of
 Alabama of 1901, as amended.

BE IT ENACTED BY THE LEGISLATURE OF ALABAMA: 3 Section 1. Sections 8-19A-3, 8-19A-4, and 8-19A-12, 4 5 Code of Alabama 1975, are amended to read as follows: "§8-19A-3. 6 7 "As used in this chapter and Chapter 19C, the 8 following terms shall have the following meanings unless the context clearly indicates otherwise: 9 10 "(1) CALLER IDENTIFICATION SERVICE. A type of telephone service which permits telephone subscribers to see 11 12 the telephone number of incoming telephone calls. 13 "(2) CHARITABLE ORGANIZATION. Either of the 14 following: 15 "a. A person determined by the Internal Revenue 16 Service to be a tax exempt organization pursuant to Section 17 501(c)(3) of the Internal Revenue Code. 18 "b. A person actually or purporting to be established for any voluntary health and welfare, benevolent, 19 20 philanthropic, patriotic, educational, humane, scientific, 21 public health, environmental conservation, or civic purpose or 22 for the benefit of law enforcement personnel, firefighters, or other public safety organizations, or any person employing in 23 24 any manner a charitable appeal as the basis of any 25 solicitation. "(3) CHARITABLE TELEPHONE SOLICITOR. A person who 26

27 <u>makes a charitable telephone solicitation for or on behalf of</u>

<u>a charitable organization. The term includes volunteers,</u>
 <u>employees, and contractors of the organization who make a</u>
 charitable telephone solicitation.

4 "(4) CHARITABLE TELEPHONE SOLICITATION. A telephone
5 call made by a charitable telephone solicitor to another
6 person for the purpose of soliciting the donation of goods or
7 services for a charitable purpose.

"(2)(5) COMMERCIAL TELEPHONE SELLER. Any person who 8 9 engages in commercial telephone solicitation on his or her own 10 behalf or through salespersons, except that a commercial telephone seller does not include any of the persons or 11 entities exempted from this chapter by Section 8-19A-4. A 12 13 commercial telephone seller does not include a salesperson as 14 defined in subdivision (15) (18). A commercial telephone seller 15 includes, but is not limited to, owners, operators, officers, 16 directors, partners, or other individuals engaged in the 17 management activities of a business entity pursuant to this 18 chapter.

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"(3)(6) COMMERCIAL TELEPHONE SOLICITATION.

20 "a. An unsolicited telephone call to a person 21 initiated by a commercial telephone seller or salesperson, or 22 an automated dialing machine used in accordance with this 23 chapter for the purpose of inducing the person to purchase or 24 invest in consumer goods or services.

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"b. Other communication with a person where:

"1. A gift, award, or prize is offered to a
 purchaser who has not previously purchased from the person
 initiating the communication.

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"2. A telephone call response is invited.

5 "3. The salesperson intends to complete a sale or 6 enter into an agreement to purchase during the course of the 7 telephone call.

"c. Other communication with a person which 8 9 represents a price, quality, or availability of consumer goods 10 or services and which invites a response by telephone or which is followed by a call to the purchaser by a salesperson. For 11 purposes of this section, "other communication" means a 12 13 written or oral notification or advertisement transmitted 14 through any means. Also, for purposes of this section, 15 "invites a response by telephone" does not mean the mere listing or including of a telephone number in a notification 16 17 or advertisement.

18 "(4)(7) COMMISSION. The Alabama Public Service
 19 Commission.

20 "(5)(8) CONSUMER. An actual or prospective
 21 purchaser, lessee, or recipient of consumer goods or services.

"(6)(9) CONSUMER GOODS OR SERVICES. Any real property or any tangible or intangible personal property which is normally used for personal, family, or household purposes including, without limitation, any property intended to be attached to or installed in any real property, without regard to whether it is so attached or installed, as well as cemetery lots, timeshare estates and licenses, and any services related
 to the property.

3 "(7)(10) DIVISION. The Consumer Division of the
4 Office of the Attorney General.

5 "(8)(11) DOING BUSINESS IN THIS STATE. Businesses 6 conducting telephonic sales calls from a location in Alabama 7 or from other states or nations to consumers located in 8 Alabama.

9 "(9)(12) ENFORCING AUTHORITY. The division or the 10 office of the district attorney if a violation of this chapter 11 occurs in or affects the judicial circuit under the 12 jurisdiction of the office of the district attorney.

"(10)(13) GIFT, AWARD, or PRIZE. A gratuity which
 the purchaser believes to be of value.

15 "(11)(14) INDIVIDUAL. A single human being but does
16 not mean a firm, association of individuals, corporation,
17 partnership, joint venture, sole proprietorship, or any other
18 entity.

19 "(12)(15) MERCHANT. A person who, directly or 20 indirectly, offers or makes available to consumers any 21 consumer goods or services.

"(13)(16) PERSON. Any individual, group of individuals, firm, association, corporation, partnership, joint venture, sole proprietorship, or any other business entity. 1 "(14)(17) PURCHASER. A person who is solicited to 2 become or does become obligated to a commercial telephone 3 seller.

"(15)(18) SALESPERSON. Any individual employed, 4 5 appointed, or authorized by a commercial telephone seller, 6 regardless of whether the commercial telephone seller refers 7 to the individual as an agent, representative, or independent contractor, who attempts to solicit or solicits a sale on 8 9 behalf of the commercial telephone seller. A salesperson, 10 however, does not include individuals exempted from this chapter by Section 8-19A-4 or employees or agents of persons 11 exempted from this chapter by Section 8-19A-4, or companies 12 13 and individuals under contract with persons exempted from this chapter by Section 8-19A-4 when liability is assumed by the 14 15 exempt entity.

16 "(16)(19) TELEMARKETER or TELEPHONE SOLICITOR. Any 17 natural person, firm, organization, partnership, association, 18 or corporation, or a subsidiary or affiliate thereof, doing 19 business in this state, who makes or causes to be made a 20 telephonic sales call.

21 "(17)(20) TELEMARKETING or TELEPHONE SOLICITATION. A
22 voice communication over a telephone line for the purpose of
23 encouraging the purchase or rental of, or investment in
24 property, goods, or services, but does not include
25 communications by or on behalf of any of the exempt persons in
26 Section 8-19A-4.

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"(18)(21) TELEPHONE SOLICITATION CALL. A call made 1 2 by a telephone solicitor to a consumer, for the purpose of soliciting a sale of consumer goods or services, or for the 3 purpose of obtaining information that may be used for the 4 direct solicitation of a sale of consumer goods or services or 5 an extension of credit for consumer goods or services, or for 6 7 the purpose of obtaining information that may be used for the direct solicitation of a sale of consumer goods or services or 8 an extension of credit for such purposes. 9

10 "(19)(22) UNSOLICITED SOLICITATION SALES CALL. A telephonic sales call other than a call made to a person with 11 whom the telephone solicitor has a prior or existing business 12 13 relationship; or by a newspaper publisher or his or her agent or employee in connection with his or her business; or any of 14 15 the exempt persons in Section 8-19A-4.

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"§8-19A-4.

"The provisions of this chapter do not apply to: 18 "(1) A person engaging in commercial telephone solicitation where the solicitation is an isolated transaction 19 20 and not done in the course of a pattern of repeated 21 transactions of like nature.

22 "(2) A Except as provided in Section 8-19A-12, a person making calls for religious, charitable, political, 23 24 educational, or other noncommercial purposes or a person soliciting for a nonprofit corporation if that corporation is 25 26 properly registered with the Secretary of State and is included within the exemption of the Alabama Revenue Code or 27

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Section 501(c)(3) of the Internal Revenue Code or rural
 electric cooperatives formed under Chapter 6 of Title 37 of
 the Code of Alabama or affiliates or subsidiaries thereof.

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"(3) A person soliciting:

5 "a. Without the intent to complete or obtain 6 provisional acceptance of a sale during the telephone 7 solicitation.

8 "b. Who does not make the major sales presentation 9 during the telephone solicitation.

10 "c. Without the intent to complete, and who does not complete, the sales presentation during the telephone 11 12 solicitation, but who completes the sales presentation at a 13 later face-to-face meeting between the seller and the prospective purchaser. However, if a seller, directly 14 15 following a telephone solicitation, causes an individual whose primary purpose it is to go to the prospective purchaser to 16 17 collect the payment or deliver any item purchased, this 18 exemption does not apply.

"(4) Any licensed securities, commodities, or 19 20 investment broker, dealer, or investment adviser, when 21 soliciting within the scope of his or her license. As used in 22 this section, "licensed securities, commodities, or investment 23 broker, dealer, or investment adviser" means a person subject 24 to license or registration by the Securities and Exchange 25 Commission, by the National Association of Securities Dealers 26 or other self-regulatory organization as defined by the Securities Exchange Act of 1934 (15 U.S.C. Section 781), or by 27

an official or agency of this state or of any state,
 commonwealth or territory of the United States.

"(5) Any licensed associated person of a securities, 3 commodities, or investment broker, dealer, or investment 4 5 adviser, when soliciting within the scope of his or her license. As used in this section, "licensed associated person 6 7 of a securities, commodities, or investment broker, dealer, or investment adviser" means any associated person registered or 8 licensed by the National Association of Securities Dealers or 9 10 other self-regulatory organization as defined by the Securities Exchange Act of 1934 (15 U.S.C. Section 781), or by 11 an official or agency of this state or of any state, 12 13 commonwealth or territory of the United States.

14 "(6) A person primarily soliciting the sale of a15 newspaper, periodical of general circulation, or magazine.

16 "(7) A book, video, or record club or contractual 17 plan or arrangement:

"a. Under which the seller provides the consumer
with a form which the consumer may use to instruct the seller
not to ship the offered merchandise.

21 "b. Which is regulated by the Federal Trade
22 Commission trade regulation concerning "use of negative option
23 plans by sellers in commerce."

"c. Which provides for the sale of books, records,
or videos which are not covered under paragraph a. or
paragraph b., including continuity plans, subscription
arrangements, standing order arrangements, supplements, and

series arrangements under which the seller periodically ships
 merchandise to a consumer who has consented in advance to
 receive the merchandise on a periodic basis.

"(8) Any supervised financial institution or parent, 4 5 subsidiary, or affiliate thereof. As used in this section, "supervised financial institution" means any commercial bank, 6 7 trust company, savings and loan association, mutual savings bank, credit union, industrial loan company, consumer finance 8 lender, commercial finance lender, or insurer, provided that 9 10 the institution is subject to supervision by an official or agency of this state, of any state, or of the United States. 11

"(9) Any licensed insurance broker, agent, customer 12 13 representative, or solicitor when soliciting within the scope 14 of his or her license. As used in this section, "licensed insurance broker, agent, customer representative, or 15 16 solicitor" means any insurance broker, agent, customer representative, or solicitor licensed by an official or agency 17 18 of this state or of any state of the United States licensed in accordance with the Alabama Insurance Code (Title 27). 19

20 "(10) A person soliciting the sale of services
21 provided by a cable television system operating under
22 authority of a franchise or permit.

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"(11) A business-to-business sale where:

"a. The commercial telephone seller has been
operating continuously for at least three years under the same
business name and has at least 50 percent of its dollar volume
consisting of repeat sales to existing businesses.

"b. The purchaser business intends to resell or offer for purposes of advertisement or as a promotional item the property or goods purchased.

4 "c. The purchaser business intends to use the
5 property or goods purchased in a recycling, reuse,
6 remanufacturing, or manufacturing process.

7 "(12) A person who solicits sales or advertising by
8 periodically publishing and delivering a catalog, periodical,
9 or magazine of the seller's merchandise or ad purchasers,
10 merchandise to prospective purchasers, if the catalog,
11 periodical, or magazine:

12 "a. Contains a written description or illustration13 of each item or service offered for sale.

14 "b. Includes the physical, permanent business15 address or home address of the seller.

16 "c. Includes at least 20 pages of written material 17 and illustration and is distributed in more than one state.

18 "d. Has an annual cumulative circulation by mailing19 of not less than 150,000.

"(13) A person who solicits contracts for the maintenance or repair of goods previously purchased from the person making the solicitation or on whose behalf the solicitation is made.

"(14) A telephone company or utility company which
is regulated by the Alabama Public Service Commission, or any
employee, officer, director, or authorized sales
representative of such telephone company or utility company

when soliciting products or services which would be subject to 1 2 Public Service Commission regulation on behalf of such telephone company, utility company, or a Federal 3 Communications Commission licensed cellular telephone company 4 5 or affiliates or other bona fide radio telecommunication services provider. Provided, however, that such authorized 6 7 sales representatives shall be subject to the same rules and 8 regulations as the exempted company through the Public Service 9 Commission.

10 "(15) A person who is licensed pursuant to Chapter 11 13, Title 34, who is soliciting within the scope of the 12 license.

"(16) A person licensed pursuant to Section 8-19A-5when soliciting pursuant to that license.

15 "(17) An issuer or a subsidiary of an issuer that 16 has a class of securities which is subject to Section 12 of 17 the Securities Exchange Act of 1934 (15 U.S.C. Section 781) 18 and which is either registered or exempt from registration 19 under paragraph (A), paragraph (B), paragraph (C), paragraph 20 (E), paragraph (F), paragraph (G), or paragraph (H) of 21 subsection (g)(2) of that section.

"(18) A business soliciting exclusively the sale of
telephone answering services provided that the telephone
answering services will be supplied by the solicitor.

"(19) A person soliciting a transaction regulated by the Commodity Futures Trading Commission if the person is registered or temporarily licensed for this activity with the Commodity Futures Trading Commission under the Commodity
 Exchange Act (7 U.S.C. Section 1 et seq.) and the registration
 or license has not expired, or been suspended or revoked.

4 "(20) A person soliciting the sale of food or
5 produce if the solicitation neither intends to result in, or
6 actually results in, a sale which costs the purchaser in
7 excess of five hundred dollars (\$500).

8 "(21) A person soliciting business from prospective 9 consumers who have an existing business relationship with or 10 who have previously purchased from the business enterprise for 11 which the solicitor is calling, if the solicitor is operating 12 under the same exact business name.

13 "(22) A person who has been operating, for at least 14 one year, a retail business establishment under the same name 15 as that used in connection with telemarketing, and both of the 16 following occur on a continuing basis:

17 "a. Either products are displayed and offered for
18 sale or services are offered for sale and provided at the
19 business establishment.

20 "b. A majority of the seller's business involves the 21 buyer obtaining the products or services at the seller's 22 location.

"(23) Any person who is duly licensed under Section
34-27-66.

"(24) Any telephone marketing service company which provides telemarketing sales services under contract to sellers and has been operating continuously for at least five years under the same business name and 75 percent of its
 contracts are performed on behalf of persons exempted from
 this chapter by this section.

4 "(25) A person or business soliciting the sale of an
5 annual publication comprised of a biographical compilation of
6 notable and distinguished individuals.

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"§8-19A-12.

8 "(a) Within the first 30 seconds of a telephone 9 call, a commercial telephone seller or salesperson shall 10 identify himself or herself by stating his or her true name, 11 the company on whose behalf the solicitation is being made, 12 and the consumer goods or services being sold.

"(b) If a sale or an agreement to purchase is completed, the commercial telephone seller shall inform the purchaser of his or her cancellation rights as provided in this chapter, state the license number issued by the division for both the commercial telephone seller and the salesperson, and give the street address of the commercial telephone seller.

20 "(c) Within the first 30 seconds of a charitable 21 telephone solicitation, a charitable telephone solicitor shall 22 identify himself or herself by stating his or her true name 23 and the charitable organization on whose behalf the 24 solicitation is being made. Before a donation or an agreement 25 to donate is completed, the charitable telephone solicitor 26 shall disclose to the donee the percentage of the donee's monetary contribution that will be used for a charitable 27

purpose and how much of the monetary contribution will be used for other purposes, including administrative costs.

3 "(c)(d) All oral disclosures required by this
4 section shall be made in a clear and intelligible manner."

Section 2. Although this bill would have as its 5 purpose or effect the requirement of a new or increased 6 7 expenditure of local funds, the bill is excluded from further requirements and application under Amendment 621, now 8 appearing as Section 111.05 of the Official Recompilation of 9 10 the Constitution of Alabama of 1901, as amended, because the 11 bill defines a new crime or amends the definition of an 12 existing crime.

Section 3. This act shall become effective on the first day of the third month following its passage and approval by the Governor, or its otherwise becoming law.