- 1 SB7
- 2 196534-1
- 3 By Senator Melson
- 4 RFD: Judiciary
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- 6 PFD: 01/15/2019

196534-1:n:01/07/2019:LK/bm LSA2018-3178 1 2 3 4 5 6 7 Under existing law, no penalty exists for 8 SYNOPSIS: the intentional use of misleading caller 9 10 identification information by telephone solicitors. 11 This bill would prohibit the intentional 12 misuse of misleading caller identification 13 information by telephone solicitors. Violations of this act would also be made violations of the 14 15 Deceptive Trade Practices Act in order to provide 16 for enforcement by the Attorney General. 17 This bill would not apply to telephone solicitations made on behalf of charitable 18 19 institutions. This bill would also not apply to 20 solicitations in which the telephone solicitor has 21 substituted the proper caller identification 22 information of the party on whose behalf the 23 solicitation has been made. 24 Amendment 621 of the Constitution of Alabama 25 of 1901, now appearing as Section 111.05 of the 26 Official Recompilation of the Constitution of 27 Alabama of 1901, as amended, prohibits a general

1 law whose purpose or effect would be to require a 2 new or increased expenditure of local funds from becoming effective with regard to a local 3 governmental entity without enactment by a 2/3 vote 4 unless: it comes within one of a number of 5 specified exceptions; it is approved by the 6 7 affected entity; or the Legislature appropriates funds, or provides a local source of revenue, to 8 9 the entity for the purpose. 10 11 A BTLL 12 TO BE ENTITLED 13 AN ACT 14 15 Relating to telemarketers and telephone 16 solicitations; to amend Sections 8-19A-3, 8-19C-5, and 17 8-19C-11 of the Code of Alabama 1975, to prohibit the knowing 18 display of misleading caller identification information within telephone solicitations with the intent to defraud, cause 19 20 harm, or wrongfully obtain anything of value; to provide 21 exceptions for solicitations made on behalf of charitable 22 institutions; to make violations also a violation of the 23 Deceptive Trade Practices Act; and in connection therewith 24 would have as its purpose or effect the requirement of a new 25 or increased expenditure of local funds within the meaning of 26 Amendment 621 of the Constitution of Alabama of 1901, now

- appearing as Section 111.05 of the Official Recompilation of 1 2 the Constitution of Alabama of 1901, as amended. BE IT ENACTED BY THE LEGISLATURE OF ALABAMA: 3 Section 1. Sections 8-19A-3, 8-19C-5, and 8-19C-11 4 5 of the Code of Alabama 1975, are amended to read as follows: "§8-19A-3. 6 7 "As used in this chapter and Chapter 19C, the 8 following terms shall have the following meanings unless the context clearly indicates otherwise: 9 10 "(1) CALLER IDENTIFICATION SERVICE. A type of telephone service which permits telephone subscribers to see 11 the telephone number of incoming telephone calls. 12 13 "(2) COMMERCIAL TELEPHONE SELLER. Any person who 14 engages in commercial telephone solicitation on his or her own 15 behalf or through salespersons, except that a commercial 16 telephone seller does not include any of the persons or 17 entities exempted from this chapter by Section 8-19A-4. A 18 commercial telephone seller does not include a salesperson as defined in subdivision (15). A commercial telephone seller 19 20 includes, but is not limited to, owners, operators, officers, 21 directors, partners, or other individuals engaged in the 22 management activities of a business entity pursuant to this 23 chapter.
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"(3) COMMERCIAL TELEPHONE SOLICITATION.

"a. An unsolicited telephone call to a person
initiated by a commercial telephone seller or salesperson, or
an automated dialing machine used in accordance with this

chapter for the purpose of inducing the person to purchase or
 invest in consumer goods or services.

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"b. Other communication with a person where:

4 "1. A gift, award, or prize is offered to a
5 purchaser who has not previously purchased from the person
6 initiating the communication.

"2. A telephone call response is invited.

8 "3. The salesperson intends to complete a sale or 9 enter into an agreement to purchase during the course of the 10 telephone call.

"c. Other communication with a person which 11 represents a price, quality, or availability of consumer goods 12 13 or services and which invites a response by telephone or which is followed by a call to the purchaser by a salesperson. For 14 15 purposes of this section, "other communication" means a written or oral notification or advertisement transmitted 16 17 through any means. Also, for purposes of this section, "invites a response by telephone" does not mean the mere 18 19 listing or including of a telephone number in a notification 20 or advertisement.

21 "(4) COMMISSION. The Alabama Public Service22 Commission.

23 "(5) CONSUMER. An actual or prospective purchaser,
24 lessee, or recipient of consumer goods or services.

"(6) CONSUMER GOODS OR SERVICES. Any real property
 or any tangible or intangible personal property which is
 normally used for personal, family, or household purposes

including, without limitation, any property intended to be attached to or installed in any real property, without regard to whether it is so attached or installed, as well as cemetery lots, timeshare estates and licenses, and any services related to the property.

6 "(7) DIVISION. The Consumer Division of the Office 7 of the Attorney General.

8 "(8) DOING BUSINESS IN THIS STATE. Businesses 9 conducting telephonic sales calls from a location in Alabama 10 or from other states or nations to consumers located in 11 Alabama.

12 "(9) ENFORCING AUTHORITY. The division or the office 13 of the district attorney if a violation of this chapter occurs 14 in or affects the judicial circuit under the jurisdiction of 15 the office of the district attorney.

16 "(10) GIFT, AWARD, or PRIZE. A gratuity which the 17 purchaser believes to be of value.

18 "(11) INDIVIDUAL. A single human being but does not 19 mean a firm, association of individuals, corporation, 20 partnership, joint venture, sole proprietorship, or any other 21 entity.

"(12) MERCHANT. A person who, directly or
indirectly, offers or makes available to consumers any
consumer goods or services.

"(13) PERSON. Any individual, group of individuals,
firm, association, corporation, partnership, joint venture,
sole proprietorship, or any other business entity.

"(14) PURCHASER. A person who is solicited to become
 or does become obligated to a commercial telephone seller.

"(15) SALESPERSON. Any individual employed, 3 appointed, or authorized by a commercial telephone seller, 4 5 regardless of whether the commercial telephone seller refers to the individual as an agent, representative, or independent 6 7 contractor, who attempts to solicit or solicits a sale on 8 behalf of the commercial telephone seller. A salesperson, 9 however, does not include individuals exempted from this 10 chapter by Section 8-19A-4 or employees or agents of persons exempted from this chapter by Section 8-19A-4, or companies 11 and individuals under contract with persons exempted from this 12 13 chapter by Section 8-19A-4 when liability is assumed by the 14 exempt entity.

"(16) TELEMARKETER or TELEPHONE SOLICITOR. Any
natural person, firm, organization, partnership, association,
or corporation, or a subsidiary or affiliate thereof, doing
business in this state, who makes or causes to be made a
telephonic sales call.

"(17) TELEMARKETING or TELEPHONE SOLICITATION. A
 voice communication over a telephone line for the purpose of
 encouraging the purchase or rental of, or investment in
 property, goods, or services, but does not include
 communications by or on behalf of any of the exempt persons in
 Section 8-19A-4.

"(18) TELEPHONE SOLICITATION CALL. A call made by a
 telephone solicitor to a consumer, for the purpose of

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1 soliciting a sale of consumer goods or services, or for the 2 purpose of obtaining information that may be used for the 3 direct solicitation of a sale of consumer goods or services or 4 an extension of credit for consumer goods or services, or for 5 the purpose of obtaining information that may be used for the 6 direct solicitation of a sale of consumer goods or services or 7 an extension of credit for such purposes.

8 "(19) UNSOLICITED SOLICITATION SALES CALL. A 9 telephonic sales call other than a call made to a person with 10 whom the telephone solicitor has a prior or existing business 11 relationship; or by a newspaper publisher or his or her agent 12 or employee in connection with his or her business; or any of 13 the exempt persons in Section 8-19A-4.

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"§8-19C-5.

15 "(a) Any person or entity who makes a telephone 16 solicitation to the telephone line of a residential<u>,</u> 17 <u>commercial, or cellular</u> subscriber in this state shall 18 identify himself or herself as provided under Section 19 8-19A-12.

20 "(b) No person or entity who makes a telephone 21 solicitation to the telephone line of a residential, 22 commercial, or cellular subscriber in this state may knowingly utilize a method to block or otherwise circumvent the use of a 23 24 caller identification service by the subscriber, or cause 25 misleading caller identification information to be displayed 26 to a subscriber, with the intent to defraud, cause harm, or wrongfully obtain anything of value. This section does not 27

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1 apply to solicitations in which the name and telephone number
2 of the party on whose behalf the call is made has been
3 substituted for the name and telephone number of the service
4 used to make the call.

"§8-19C-11.

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6 "The remedies, duties, prohibitions, and penalties 7 of Sections 8-19C-2 to 8-19C-10, inclusive, of this chapter 8 shall not be exclusive and shall be in addition to all other 9 causes of action, remedies, and penalties provided by law. <u>Any</u> 10 <u>violation of this chapter shall also be considered a violation</u> 11 of the Deceptive Trade Practices Act, Section 8-19-1, et seq."

Section 2. Although this bill would have as its 12 13 purpose or effect the requirement of a new or increased 14 expenditure of local funds, the bill is excluded from further 15 requirements and application under Amendment 621, now 16 appearing as Section 111.05 of the Official Recompilation of the Constitution of Alabama of 1901, as amended, because the 17 18 bill defines a new crime or amends the definition of an existing crime. 19

20 Section 3. This act shall become effective on the 21 first day of the third month following its passage and 22 approval by the Governor, or its otherwise becoming law.