- 1 SB195
- 2 181939-1
- 3 By Senator Orr
- 4 RFD: Fiscal Responsibility and Economic Development
- 5 First Read: 16-FEB-17

| 1 | 181939-1:n:02/09/2017:JET/th LRS2017-603 | |
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| 8 | SYNOPSIS: | This bill would require the Alabama Medicaid |
| 9 | | Agency to use certain eligibility verification |
| 10 | | measures to eliminate the duplication of |
| 11 | | assistance, and deter waste, fraud, and abuse of |
| 12 | | benefits and would allow the agency to contract |
| 13 | | with a third-party vendor under certain conditions. |
| 14 | | This bill would also require the Alabama |
| 15 | | Medicaid Agency to implement certain practices |
| 16 | | relating to quarterly eligibility verification and |
| 17 | | identity verification examinations and would |
| 18 | | establish procedures for the dispute of findings by |
| 19 | | the agency. |
| 20 | | This bill would also require the agency to |
| 21 | | refer certain instances of fraud to the Attorney |
| 22 | | General or appropriate district attorney for civil |
| 23 | | or criminal prosecution and to report to the |
| 24 | | Legislature regarding the effectiveness of the |
| 25 | | verification practices. |
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| 27 | | A RTI.I. |

| 1 | TO BE ENTITLED |
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| 2 | AN ACT |
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| 4 | Relating to Medicaid; to require the Alabama |
| 5 | Medicaid Agency to use certain eligibility verification |
| 6 | measures; to authorize the use of third-party vendors under |
| 7 | certain conditions; to require the Alabama Medicaid Agency to |
| 8 | implement quarterly eligibility verification checks; to |
| 9 | provide for procedures for disputes of determinations by the |
| 10 | agency; to require the agency to implement certain identity |
| 11 | verification examinations; to require the referral of certain |
| 12 | instances of identified fraud to the Attorney General and the |
| 13 | district attorney; and to require the agency to report to the |
| 14 | Governor, the Legislature, and the Department of Finance; and |
| 15 | to provide rulemaking authority. |
| 16 | BE IT ENACTED BY THE LEGISLATURE OF ALABAMA: |
| 17 | Section 1. (a) Prior to awarding assistance and |
| 18 | completing enrollment, the Alabama Medicaid Agency shall |
| 19 | verify eligibility information of each applicant. |
| 20 | (b) The information verified by the agency shall |
| 21 | include, but is not limited to, all of the following: |
| 22 | (1) Earned and unearned income. |
| 23 | (2) Employment status and changes in employment. |
| 24 | (3) Immigration status. |
| 25 | (4) Residency status, including a nationwide |
| 26 | best-address source to verify individuals are residents of |
| 27 | this state. |

- 1 (5) Enrollment status in other state-administered public assistance programs.
 - (6) Financial resources.
 - (7) Incarceration status.
 - (8) Death records.

- (9) Enrollment status in public assistance programs outside of this state.
 - (10) Potential identity fraud or identity theft.
- (c) The agency shall sign a memorandum of understanding with any state department, agency, or division for information detailed in subsection (b).
- (d) The agency may contract with one or more independent vendors to provide information detailed in subsection (b). Any contract entered under this subsection shall establish annualized savings that exceed the contract's total annual cost to the state.
- (e) Nothing in this section shall preclude the agency from receiving or reviewing additional information related to eligibility not detailed in this section or from contracting with one or more independent vendors to provide additional information not detailed in this section.

Section 2. (a) On at least a quarterly basis after initial enrollment, the Alabama Medicaid Agency shall receive and review information concerning individuals enrolled to receive benefits that indicates a change in circumstances that may affect eligibility.

- (b) The information provided to the agency shall 1 include, but is not limited to, all of the following: 2 (1) Earned and unearned income. 3 4 (2) Employment status and changes in employment. (3) Immigration status. 5 (4) Residency status, including a nationwide 6 7 best-address source to verify individuals are residents of this state. 8 (5) Enrollment status in other state-administered 9 10 public assistance programs. (6) Financial resources. 11 12 (7) Incarceration status. 13 (8) Death records. (9) Enrollment status in public assistance programs 14 15 outside of this state. 16 (10) Potential identity fraud or identity theft. 17 (c) The agency shall sign a memorandum of 18 understanding with any state department, agency, or division for information detailed in subsection (b). 19 20 (d) The agency may contract with one or more independent vendors to provide information detailed in 21 22 subsection (b). Any contract entered under this subsection 23 shall establish annualized savings that exceed the contract's
 - (e) The agency shall explore joining any multi-state cooperative to identify individuals who are also enrolled in

total annual cost to the state.

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public assistance programs outside of this state, including

the National Accuracy Clearinghouse.

- (f) Nothing in this section shall preclude the agency from receiving or reviewing additional information related to eligibility not detailed in this section or from contracting with one or more independent vendors to provide additional information not detailed in this section.
- (g) If the agency receives information that may affect eligibility concerning an individual enrolled to receive benefits, the agency shall review the individual's case using the following procedures:
- (1) If the information does not result in the agency finding a discrepancy or change in an individual's circumstances that may affect eligibility, the agency shall take no further action.
- (2) If the information results in the agency finding a discrepancy or change in an individual's circumstances that may affect eligibility, the agency shall promptly redetermine eligibility after receiving such information.
- (3) If the information results in the agency finding a discrepancy or change in an individual's circumstances that may affect eligibility, the individual shall be given an opportunity to explain the discrepancy; provided, however, that self-declarations by applicants or recipients shall not be accepted as verification.
- (4) The agency shall provide written notice to the individual, which shall describe in sufficient detail the

circumstances of the discrepancy or change, the manner in which the applicant or recipient may respond, and the consequences of failing to take action. The applicant or recipient shall have 10 business days, or the minimum required by state or federal law, to respond in an attempt to resolve the discrepancy or change. The explanation provided by the recipient or applicant shall be given in writing. After receiving the explanation, the agency may request additional documentation if it determines that there is risk of fraud, misrepresentation, or inadequate documentation.

- (5) If the individual does not respond to the notice, the agency shall discontinue assistance for failure to cooperate, in which case the agency shall provide notice of intent to discontinue assistance. Eligibility for assistance shall not be established or reestablished until the discrepancy or change has been resolved.
- (6) If an individual responds to the notice and disagrees with the findings, the agency shall reinvestigate the matter. If the agency finds that there has been an error, the agency shall take immediate action to correct it and no further action shall be taken. If, after an investigation, the agency determines that there is no error, the agency shall determine the effect on the individual's case and take appropriate action. Written notice of the agency's action shall be provided to the individual.
- (7) If the individual agrees with the findings, the agency shall determine the effect on the individual's case and

take appropriate action. Written notice of the agency's action shall be given to the individual. In no case shall the agency discontinue assistance upon finding a discrepancy or change in circumstances until the individual has been given notice of the discrepancy and the opportunity to respond as required under this act.

Section 3. (a) Prior to awarding assistance, the Alabama Medicaid Agency shall require applicants to complete an identity authentication process to confirm that the applicant owns the identity presented in the application.

- (b) The identity authentication process shall be conducted through a knowledge-based examination consisting of financial or personal questions. The examination must attempt to accommodate non-banked or under-banked applicants who do not have an established credit history.
- (c) The identity authentication process shall be available to be submitted through multiple channels, including online, in-person, and via phone.

Section 4. The Alabama Medicaid Agency shall provide information obtained under Sections 1 through 3, inclusive, of this act to the Attorney General or the appropriate district attorney for cases of suspected fraud.

Section 5. By January 1, 2018, and quarterly thereafter, the Alabama Medicaid Agency shall provide a written report to the Governor, the President Pro Tempore of the Senate, the Speaker of the House of Representatives, and the Department of Finance detailing the effectiveness and

general findings of any eligibility verification measures 1 2 utilized as provided in Sections 1 through 4, inclusive, 3 including the number of cases reviewed, the number of case closures, the number of referrals for criminal prosecution, 4 5 recovery of improper payment, the disposition of cases referred to the Attorney General, and any resulting savings. 6 7 Section 6. The Alabama Medicaid Agency may adopt rules for the implementation and administration of this act. 8 Section 7. This act shall become effective on the 9 10 first day of the third month following its passage and

approval by the Governor, or its otherwise becoming law.