- 1 SB281
- 2 156284-2
- 3 By Senators Orr and Bussman
- 4 RFD: Finance and Taxation General Fund
- 5 First Read: 28-JAN-14

156284-2:n:01/24/2014:LFO-DD/bdl

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8 SYNOPSIS:

This bill would establish the Office of
Debt Recovery within the Department of Revenue to
collect certain delinquent debts owed to or
collected by the state. This bill would provide for
the administration of the collection of certain
debts. This bill would authorize the office to
collect certain debt of political subdivisions
under certain circumstances. This bill would
authorize the collection of a fee. This bill would
provide for the establishment of an electronic debt
registry. This bill would authorize the
promulgation of rules and regulations. This bill
would provide for the waiver of penalty for
delinquent filing or delinquent payment under
certain circumstances.

This bill would establish the Debt Recovery
Fund as a special treasury fund. This bill would
provide for the deposit, use, and investment of the
monies in the fund. This bill would authorize the
establishment and use of a financial institution

data match system. This bill would authorize the acquisition and use of certain information from a financial institution. This bill would authorize the payment of certain fees for acquisition of data match request files. This bill would provide for the confidentiality of certain information.

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8 A BILL

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Relative to collections by the Department of Revenue; to establish the Office of Debt Recovery within the Department of Revenue to collect certain delinquent debts owed to or collected by the state; to provide for definitions; to provide for the administration of the collection of certain debts, to authorize the office to collect certain debt of political subdivisions under certain circumstances; to provide relative to procedure for collection of certain debts; to provide for certain requirements and limitations; to authorize the collection of a fee; to provide for the establishment of an electronic debt registry; to authorize the promulgation of rules and regulations; to provide for the waiver of penalty for delinquent filing or delinquent payment under certain circumstances; to authorize establishment of certain programs; to establish the Debt Recovery Fund as a special treasury fund; to provide for the deposit, use, and investment of the

monies in the fund; to authorize the establishment and use of a financial institution data match system; to authorize the acquisition and use of certain information from a financial institution; to authorize the payment of certain fees for acquisition of data match request files; to provide for the confidentiality of certain information; to provide for an effective date; and to provide for related matters.

BE IT ENACTED BY THE LEGISLATURE OF ALABAMA:

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Section 1. (a) The Office of Debt Recovery is hereby established within the Department of Revenue. The Office of Debt Recovery shall be responsible for, in accordance with applicable laws and under the direction of the Commissioner, the collection of a tax and may be responsible for the collection of delinquent debts, accounts, or claims due on behalf of other state agencies. The Office of Debt Recovery may collect delinquent debts, accounts, or claims due on behalf of other state agencies. The Office of Debt Recovery may collect delinquent debts, accounts, or claims due to political subdivisions which are not statewide political subdivisions pursuant to a formal agreement with the Department of Revenue. Whenever the Commissioner deems necessary, he or she may reassign the responsibility for the collection of a tax, account, claims due, or other duty assigned herein.

(b) It shall be the public policy of this state to aggressively pursue the collection of accounts or claims due and payable to the State of Alabama through all reasonable

1 means. The Office of Debt Recovery, within the Department of 2 Revenue, shall serve as a debt-collecting entity for the state and in that capacity shall collect delinquent debts on behalf 3 of all state agencies which refer delinquent debt to the office for collection. All debts owed to the state shall be 5 6 referred to the Office of Debt Recovery for collection with 7 the exception of any monies collected and/or recovered by the Medicaid Fraud Unit, within the Attorney General's Office and 8 any and all court costs, fees, and fines, and amounts 9 collected pursuant to Division 4 of Article 6 of Chapter 17 of 10 Title 12 of the Code of Alabama 1975. Beginning January 1, 11 12 2015, all state agencies shall refer all delinquent debts to 13 the office for collection when the debt has been delinquent 14 for sixty days.

Section 2. For purpose of this act, the following words shall have the following meanings unless the context clearly indicates otherwise:

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- (1) "Agency" means any state office, department, board, commission, institution, division officer or other person, or functional group, existing or created, that is authorized to exercise, or that does exercise, any function of state government in the executive branch, but does not mean any governing body or officer of any local government or subdivision of the state.
- (2) "Authenticated" means that the referring agency has certified the amount of the delinquent debt, the debtor's liability, the debtor's name, address, telephone number,

social security number, and the federal or state taxpayer identification number.

- (3) "Debt" means any legally collectible liquidated 3 sum due and owing an agency, or due and owing a person and collectible by any agency, or a judgment. The legally 5 6 collectible and liquidated sum due includes principal and 7 accruing interest, fees, and penalties, if appropriate. For purposes of this section, "debt" shall not include any legally 8 9 collectible liquidated sum due and owing to an agency or an 10 individual pursuant to the following federal programs: Title IV-A, Title IV-B, Title IV-D, Title IV-E, Title XX of the 11 12 federal Social Security Act, 7 United States Code (U.S.C.) 13 2011 et seq., 42 U.S.C. 9858 et seq., 42 U.S.C. 5101 et seq., 14 42 U.S.C. 5116 et seq., 42 U.S.C. 10401 et seq.; or any state 15 tax debt collected under Title 40 of the Code of Alabama 1975, 16 as amended; or, any sums due on account of overpaid 17 unemployment compensation benefits or unpaid contributions or reimbursements pursuant to Chapter 4 of Title 25 of the Code 18 of Alabama 1975. 19
- 20 (4) "Department" means the Alabama Department of Revenue.

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- (5) "Delinquent debt" means a final debt that is sixty days or more past due.
- (6) "Final" means the amount due is no longer negotiable and the debtor has no further right of administrative or judicial review.

- 1 (7) "Office" means the Office of Debt Recovery
 2 within the Department of Revenue.
- 3 (8) "Commissioner" means the Commissioner of the 4 Department of Revenue.

Section 3. (a) Notwithstanding any other provision of law to the contrary, in addition to any duties, powers, or responsibilities otherwise conferred, the Commissioner, through the Office of Debt Recovery, shall collect and enforce certain delinquent debts due to state agencies according to rules promulgated by the department.

- (b) (1) Beginning January 1, 2015, state agencies shall refer all delinquent debts to the office as provided by rule. Such referrals shall include data and information in the required format necessary to institute collection procedures. All debts must be final and authenticated by the state agency prior to being referred to the office.
- (2) After transferring the debt to the office for collection, the referring state agency or political subdivision shall terminate all collection activities with respect to that debt except to provide assistance to the office as may be requested. The department shall notify the debtor by letter, within fifteen days of receiving the referral, that such debt has been referred to the office for collection. Upon receipt of the debt referral, the office shall assume all liability for its action without the recourse to the agency or political subdivision and shall comply with

all applicable state and federal laws governing the collection of debt.

- (c) The office may collect delinquent debts owed to political subdivisions that are not statewide political subdivisions, pursuant to a formal agreement with the department.
 - (d) At the discretion of the Commissioner, the department may contract with the Attorney General's office or a third-party collection contractor for the collection of delinquent debt on behalf of the office. However, any contract entered into by the Commissioner for the collection of delinquent debt on behalf of the state shall be subject to review by the Contract Review Committee. Additionally, the Examiners of Public Accounts shall have authority to conduct audits of such contracts in accordance with the law.
 - (e) If, in the course of collecting delinquent debt, the Commissioner determines that the office requires the additional assistance of legal counsel, the Commissioner shall first seek assistance from the Office of the Attorney General. If the Office of the Attorney General is unable to or declines to offer legal counsel, the Commissioner is authorized to contract with a third-party for such services. However, any contract entered into by the Commissioner for legal services shall be subject to review by the Contract Review Committee. Additionally, the Examiners of Public Accounts shall have authority to conduct audits of such contracts in accordance with the law.

(f)(1) Notwithstanding any law to the contrary, the Commissioner may treat a delinquent debt referral in the same manner as an assessment that has become final without restriction or delay. The Commissioner, through the office, may use any collection remedy provided by state law to facilitate the collection of taxes to collect the delinquent debt. The office may use a participating agency's or political subdivision's statutory collection authority to collect the participating agency's or political subdivision's delinquent debts owed to or being collected by the state. The office may also used authority granted in Sections 40-18-100 et seq., Code of Alabama 1975, regarding offset from income tax refunds or other accounts payable by the state for any delinquent debt transferred by the state agencies or political subdivisions. The Commissioner has the discretion to determine which method or combination thereof is most suitable to collect delinquent debt.

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- (2) The department and the office may establish and use an electronic financial institution data match system established under the provisions of this act for comparison of certain account information held by financial institutions with the department and office's databases of state tax and state nontax debtors against whom an assessment or judgment for debt owed to the state has become final.
- (g) (1) The Office shall apply advanced statistical and analytical methods to the debtor information to prioritize debt case load, to identify the most cost-effective collection

1 remedy provided by state law, and to consolidate debtor information across state agencies in an efficient manner. The Office shall apply such methods to debtor information on a 3 periodic basis, not to exceed quarterly. The Office may apply statistical optimization methods to assign cases to employees. 5

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(2) The Office shall complete the initial advanced statistical analysis no later than September 30, 2014. The Office shall prepare and submit a written report of the initial analysis to the Joint Fiscal Committee no later than October 31, 2014.

Section 4. (a) The office shall charge the debtor a fee not to exceed twenty-five percent of the total liability of the delinquent debt. Fees collected under this section shall be retained by the office after the debt is collected and after all of the expenses incurred in the initial establishment of the office are paid.

- (b) (1) Monies collected by the office pursuant to the provisions of this section shall be transferred to the referring agency within thirty days after the end of the month in which the monies were collected and shall be used by such agency as they would have been had they been timely collected.
- (2) Upon the transfer of any monies owed to a state agency by the office, the agency shall be required, if necessary, to use the monies transferred to satisfy any federal reimbursement requirements. However, in no case shall the amount of monies transferred to any state agency exceed

the actual amount of delinquent debt monies collected by the Office of Debt Recovery on behalf of the state agency.

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Section 5. Notwithstanding any law to the contrary, state agencies shall be authorized to transmit data to the Office of Debt Recovery deemed necessary by the Commissioner to aid in the collection efforts of the office. The Commissioner shall establish a centralized electronic debt registry to compile and consolidate the information provided by state agencies and participating political subdivisions and shall maintain all information provided from all sources within the state concerning addresses, financial records, and any other information useful in assisting the office in collection services of the centralized registry. The data compiled in the registry from the department, referring agencies, and the office shall be available for cross-referencing, for consolidation of multiple debts for a single debtor, and for the identification and prioritization of debtors necessary for the collection of delinquent debt. However, all data, records, and files utilized for debt collection as provided herein shall be deemed confidential and privileged, and no person shall divulge or disclose any information obtained from such records and files except in the administration and enforcement of these provisions. Compilation of tax data in the electronic registry by the department shall not be a violation of state law, and any information or data gathered by the department and the office

in accordance with the law may be used for purposes of collecting tax and nontax debt.

If, in the course of collecting delinquent debt, the Commissioner determines that a debt is no longer collectable, the Commissioner shall have the authority to remove the debt from the centralized electronic debt collection registry. The Commissioner shall remove a debt no sooner than five years after the debt is referred to the Office of Debt Recovery. Upon removal of a debt from the registry, the Commissioner shall publish the debtor name, debt amount, reason for removal, and other data determined by the Commissioner to be appropriate to communicate the removal action.

Section 6. The Commissioner may enter into one or more reciprocal collection and/or offset of indebtedness agreements with the federal government, pursuant to which the state shall agree to offset from state tax refunds and payments otherwise due to vendors and contractors providing goods or services to state agencies, non-tax debt owed to the federal government, and the federal government shall agree to offset from federal payments to vendors, contractors, and taxpayers, debt owed to the state.

Section 7. The operations of the office shall be subject to annual review by the Commissioner.

Section 8. (a) There is hereby created in the state treasury a special fund to be known as the Debt Recovery Fund, which shall be used exclusively for the operations of the Office of Debt Recovery within the Department of Revenue. This

fund may receive general fund appropriations. All unobligated amounts remaining in this special fund at the end of any fiscal year of the State of Alabama shall remain in this special fund and be available for use for the operations of the office. No funds shall be expended for any purposes whatsoever unless the same have been allotted and budgeted in accordance with the provisions of Article 4 of Chapter 4 of Title 41, Code of Alabama, 1975, and only in amounts and for the purposes provided by the Legislature in the general appropriation bill or as otherwise provided by statute. The unobligated balance of the fund shall be invested by the State Treasurer for the benefit of the fund. Any interest earnings on the fund shall be credited only to the fund.

(b) Should the funds provided to the office through the Debt Recovery Fund be insufficient to properly operate the office, the Commissioner shall request a sufficient appropriation from any state funds.

Section 9. (a) A financial institution or its processor shall provide to the department or the office, the name, record address, social security number or other taxpayer identification number, any other identifying information, and an average daily account balance for the most recent thirty-day period, for each calendar quarter for each account owner who maintains an account at such institution and who the office purports is a tax or nontax debtor.

1 (b) For purposes of this section, the following
2 words or phrases shall have the following meanings unless the
3 context clearly indicates otherwise:

- of an account owner, individually or jointly with another, including but not limited to a deposit account, demand account, savings account, negotiable order of withdrawal account (NOW account), share account, member account, time certificate of deposit, or money market account. "Account" shall not include money held by a financial institution where the tax or nontax debtor is listed in a capacity other than owner, such as custodian, tutor, or agent.
- (2) "Financial institution" shall mean a state or federally chartered bank, savings bank, savings and loan association, or credit union operating in this state with a main office or one or more branch offices.
- (3) "Nontax debtor" shall mean individual against whom an assessment or judgment for a debt owed to the state has become final and is currently enforceable in accordance with the law.
- (4) "Tax debtor" shall mean an individual against whom an assessment or judgment for state taxes payable has become final and is currently enforceable in accordance with law.
- (c)(1) If a financial institution or its processor has a current data match system developed or used to comply with the child support data match system provided for in

Sections 30-3-190 et seq., Code of Alabama 1975, the financial institution or its processor may use that system to comply with the provisions of this section. The office shall not require a financial institution or its processor to change their data match system or file format established under Sections 30-3-190 et seq., Code of Alabama 1975 in order to comply with this section.

- (2) For Alabama domiciled financial institutions having no branch offices outside the state, the office or its data match vendor shall ensure that compliance with both the provisions of this section and Sections 30-3-190 et seq., Code of Alabama 1975 may be accomplished with a single data match file. Alabama domiciled institutions having no branch offices outside the state, or their processor, shall not be required to process multiple data match files to comply with this section.
- (d) A financial institution may, but is not required to, disclose to its depositors or account holders that the department or the office has the authority to request and receive certain identifying information provided for in this section for state tax and nontax debt collection purposes.
- (e) (1) No financial institutions, including its directors, officers, employees, attorneys, accountants, or other agents, shall incur liability to any person, including any depositor or other customer, as a result of providing account information to the department or office in compliance

with a request that conforms to the provisions of this section.

- (2) A financial institution, including any of its directors, officers, employees, attorneys, accountants, or other agents, shall not be civilly or criminally liable to any person, including any customer, for any disclosure of information made in accordance with this section, including any disclosure of account balances.
- (f) (1) Notwithstanding any other law or rule to the contrary, the department or office shall pay a participation fee to each financial institution that actually receives a data match request file. The participation fee to a financial institution shall be for actual costs incurred for conducting the data match and otherwise complying with the provisions of this section. Actual costs incurred for complying with this section shall be the total cost incurred by the financial institution to process all data match request files under Sections 30-3-190 et seq., Code of Alabama 1975. In order to receive the participation fee authorized by this section, the financial institution must be FDIC insured.
- (2) Before a financial institution receives a participation fee, the financial institution must show it has incurred costs under Sections 30-3-190 et seq., Code of Alabama 1975 and this section. The department or office may require a financial institution to submit paperwork such as invoices and other documentation to substantiate the costs that have been incurred. After actual costs are established by

a financial institution under paragraph (1) of this subsection through submitted paperwork, the office shall automatically remit payment to the financial institution on a quarterly basis without the financial institution having to resubmit additional paperwork each quarter thereafter. However, the office may request additional paperwork from a financial institution on a periodic basis, not to exceed once every two years, to verify their actual costs in complying with this section.

- (3) Notwithstanding any other law or rule to the contrary, if a financial institution assesses a fee to its customers for processing a state tax or state nontax levy received from the office or the department, the fee shall be collected by the financial institution from the proceeds of the customer's account before any account proceeds are remitted to the office or the department to satisfy the state tax or state nontax levy.
- (4) Any fees paid under this section shall not be comprised of or constitute any amounts due to a financial institution for its compliance with Sections 30-3-190 et seq., Code of Alabama 1975. The department or office shall be responsible for the reconciliation and tracking of data and information regarding the number of sent data match request files, received completed data match accounts, and amounts paid in accordance with this section. The department shall also be responsible for tracking and reporting all statistical information regarding financial data match activities to the

Commissioner, or his or her designee, every six months and to report the information to the Joint Fiscal Committee every session prior to the last day of each legislative session.

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Section 10. (a) The department, office, and their designated vendor for the data match program, shall keep all information received from financial institutions pursuant to this section confidential, and any employee, agent, or representative of the department, office, and their designated vendor is prohibited from disclosing that information to any third party.

(b) The department or office shall generally conduct the data match program provided for in this section on a quarterly basis. However, if the department or office decides to conduct data match with a particular financial institution less frequently than every quarter, the department or office shall provide written notice to the Chief Operating Officer of the financial institution at least ninety days before the next scheduled quarterly data match date. If the department or office provides the required notice to change the frequency of data match, the department or office shall not further change the frequency of data match with that financial institution for at least one year from the date written notice was provided to the financial institution originally changing the frequency of the data match schedule. After the one year period has accrued, any subsequent changes to the frequency of the data match schedule with a financial institution shall also only be done by the department or office after providing

written notice to the Chief Operating Officer of the financial institution at least ninety days in advance of the next quarterly data match date.

Section 11. The Commissioner shall promulgate rules and regulations in accordance with the Administrative Procedure Act to implement the provisions of this act, including establishing a voluntary disclosure program and the remittance or waiver of any portion of penalties provided for in this act, rules authorizing any reasonable procedure or requirement for agencies or political subdivisions referring delinquent debt to the department for collection, requirements regarding information necessary to collect the debt and the formatting of that information, and the priority or ranking of debt payments against multiple agency debts. Any rule promulgated by the department shall be construed in favor of the Commissioner.

Section 12. The provisions of this act are severable. If any part of this act is declared invalid or unconstitutional, that declaration shall not affect the part which remains.

Section 13. This act shall become effective July 1, 2014 following its passage and approval of this act by the Governor, or its otherwise becoming law.